

Apple Driving of New York Inc

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Summary of Terms and Conditions

- 1) All goods and services are valid for one year from date of purchase and are non-transferable
- 2) Because our instructors are paid per lesson, there is a 24-hour cancellation policy for all appointments. Students may only cancel during office hours.
- 3) As per DMV rules, a NY photo ID permit or a NY state ID with a paper permit is necessary for the pre licensing course/5-hour class registration.
- 4) Pricing is subject to change. Additional fees may apply for students who request pickup/drop-off outside our immediate area and/or other services outside our immediate area.
- 5) There is a 4% charge on all credit/debit purchases. Full payment is necessary prior to all goods and services being rendered complete. A 10% or \$10 (whichever is greater) deduction is applied to all refunds. After sixty days, terms and conditions in (1), (i), and (ii) of receipts and contracts expire-forfeiting refund eligibility.
- 6) All packages include exclusive discounts that must be taken in their entirety or said discount will be voided, additional fees may apply, & refunds may be waived-voiding the terms in (1), (i), & (ii).
- 7) Students must bring valid credentials (permit, 5HC Certificate) & glasses/contacts if applicable to all appointments. If students are more than 15 minutes late the appointment will be forfeited.

Terms and Conditions Expanded & Guide for Students

1. 5 Hour Class/ Pre-Licensing Course

We suggest new students start off with this state mandatory lecture, taught on specific dates and times via ZOOM. **A NY photo ID permit or a NY state ID with a paper permit is necessary** and must be submitted to our office to enroll in this class. An email with further instructions and a ZOOM link

and credentials will be emailed to you **48 hours in advance** of the start of class.

2. **Road Test Appointment**

You can schedule your road test once the 5 Hour Class is completed. Contact our office and ask to book your appointment in advance—note that there is generally a 4-week waiting period during regular seasons and 6-8 weeks during summer and holidays. **We do not create appointments; we only select what the DMV has available.**

3. **Road Lessons**

You may begin to book your road lessons in advance around your road test date. Each lesson is generally 45 minutes long and is tailored to the student's skill level.

To contain arbitrary cancellations and to ensure instructors are compensated for their time, **there is a 24-cancellation policy for all lessons and road tests. If a student does not bring a valid permit, glasses/contacts (if applicable), proper forms (MV-262 and/or MV278) is 15 minutes or more late to a scheduled appointment, it may be grounds to have said appointment forfeited.**

Aside from water, students may not eat or drink in our vehicles

4. **Car for Road Test**

If you're using our car or a package student, an instructor will meet you at a prearranged place and time on the day of your road test. You must have **your valid learner's permit, 5 Hour Class certificate** (if you're a package student, the instructor will bring it to your appointment), **glasses/contacts** (if applicable), and, if you're **under 18 years old, form MV-262.**